Anthony Kuske

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👋 About Me

I'm a seasoned traveller with a background in tech looking to transfer my skills to a new role in hospitality.

I've led international projects, solved client problems, and supported teams, all while working independently and across cultures. I now want to bring those skills to a new environment.

I enjoy travelling, technology, and learning languages. I'm passionate about coffee and experiencing new foods. I would love to work somewhere I can brighten someone's day face-to-face.

🧩 Skills

- Friendly, calm, and confident communicator with strong people skills.
- Experienced with **POS and CRM systems**.
- Background in **customer service** and **problem-solving**.
- Proven ability to **work in a team** and stay composed under pressure.
- Native **English** speaker. Conversational **Dutch**. Currently learning **German**.

💼 Experience

Senior Software Engineer
at **DigiTickets**, in Exeter, UK   2014 - 2025

I worked with a **fast-growing** software company, where my **problem-solving** skills were essential to deliver results. I thrived by being **creative**, **organized** and **meeting tight deadlines** while also **mentoring others**. I streamlined processes to **improve efficiency** and demonstrated my ability to **work independently** as well as **part a team**.

I helped hundreds of client venues implement and support their **POS systems** - often guiding non-technical staff through complex setup and support processes with patience and clarity.

Company Director
at **Tapventures**, in Canterbury, UK   2009 - 2025

I **created an app by myself** for a popular social network that **went viral**, which brought challenges of handling **sudden unexpected demand**. I handled the pressure by **quickly learning new skills** and **solving problems**, showing I can **thrive under pressure**. I also provided **friendly customer support** for over 2 million users, ensuring **customer satisfaction**.

eLearning Developer
at **Suzhou Singapore International School**, in Suzhou, China   2013 - 2018

I supported students, teachers, and administrators by **understanding and tailoring solutions to peoples' needs**. Working closely with non-technical users every day gave me the chance to see how my work made a **real difference**, which was **incredibly rewarding**.

Founder, Lead Developer, and Director of Operations
at **Amirite?**, in Port Orange, Florida, USA   2008 - 2014

I **built and managed a vibrant online community** from the ground up, **managing a team of 30 volunteer moderators** to create a positive and welcoming space. Personally supporting 30,000 users taught me the importance of **patience, good communication, quick problem-solving, and delivering a great customer experience**. Engaging with members every day helped me understand **how to make people feel heard and appreciated**.

Freelance Developer and Business Owner
at various companies   2008 - 2025

For over 10 years I have worked with clients in **all kinds of industries**, and from **several different countries**, creating solutions which help them **solve problems** and **achieve goals**. In addition to working with clients I have **launched several of my own projects**. This has taught me how to juggle tasks, stay organized, and **adapt to whatever challenges come my way**. Along the way, I've built strong communication skills and developed a **great eye for detail**.

🎓 Education

Bachelor of Science in Web Computing
at **University of Kent**, in Canterbury, UK   2008 - 2011

My university studies gave me valuable experience with both technical concepts and their **real-world applications**. Courses such as **communication**, **management**, computing **law**, and **professional responsibility** encouraged me to consider the **ethical and human side of technology**, while the course as a whole helped me develop a detail-oriented and adaptable mindset.

4 A-Levels and 11 GCSEs
at **Dover Grammar School for Boys**, in Dover, UK   2001 - 2008

A-Levels in **Economics**, **Business Studies**, and **IT**. Strong results in Maths, Information and Communication Systems, and English.